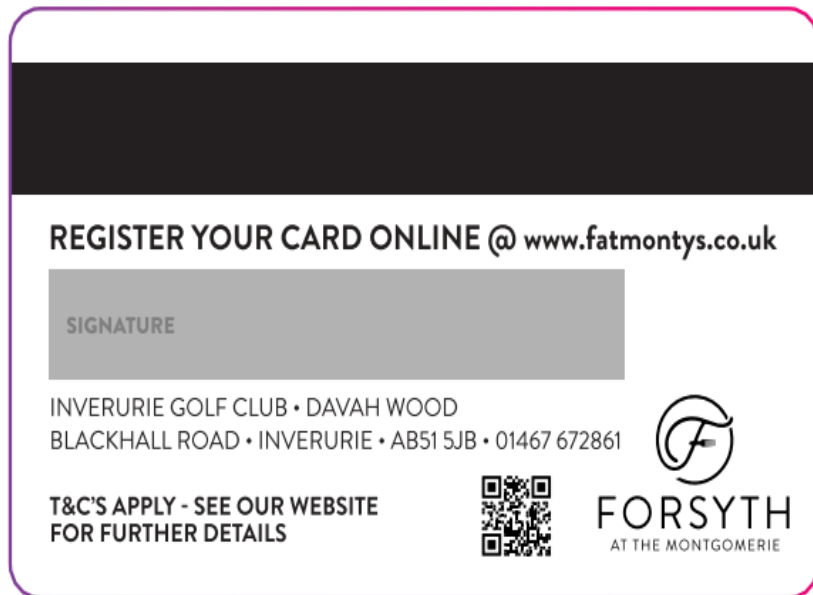


FORSYTH
AT THE MONTGOMERIE

AT THE MONTGOMERIE

FORSYTH



It's a LOYALTY CARD for everyone!

- Earn points as you spend
- Build up points to use later
- Exchange your points for
 - Discounts
 - Charitable Donations
- Members' cards are complimentary
- Buy extra cards for family
- Family cards earn their own points

Loyalty Reward Scheme

01

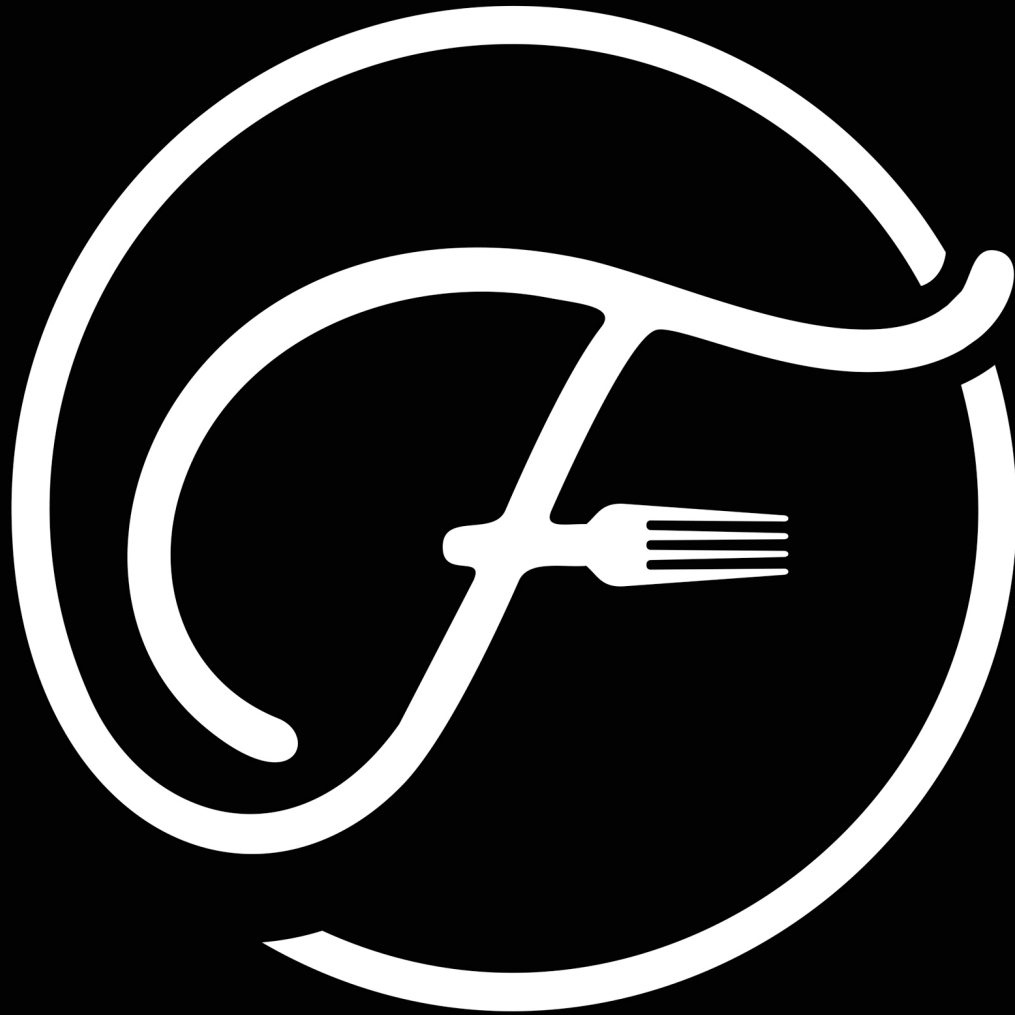
Spend £££'s to
earn points

02

Collect points to
earn rewards

03

Use your reward
points for
discounts or
charitable
donations



Fat Monty Reward Points

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“Fat Monty” Loyalty Scheme Overview

Forsyth @ the Montgomerie – Loyalty Reward Scheme Overview

- The Fat Monty Loyalty Rewards Scheme is entirely non-contractual
- The Fat Monty Loyalty Rewards Scheme is offered by Forsyth @ the Montgomerie in recognition of the continued support of the catering and bar operations
- The Fat Monty Loyalty Rewards Scheme is available at the discretion of Forsyth @ the Montgomerie ONLY
- The Fat Monty Loyalty Reward Scheme is offered, as a courtesy, to members of Inverurie Golf Club
- The Fat Monty Loyalty Reward Scheme is an enhanced loyalty scheme offered in conjunction with the food and beverages menus provided by Forsyth @ the Montgomerie
- The Fat Monty Loyalty Reward Scheme is not a cash equivalency or unregulated discount structure
- Members of Inverurie Golf Club are respectfully reminded, the Fat Monty Loyalty Reward Scheme can be halted, withheld or completely removed at any time without prior notification

“Fat Monty” Loyalty Scheme Introduction

- The Fat Monty Loyalty Rewards Scheme is a non-contractual commitment from Forsyth @ the Montgomerie, as discussed with the Trustees of Inverurie Golf Club during contract negotiations
- The Fat Monty Loyalty Rewards Scheme is offered by Forsyth @ the Montgomerie as part of the demonstration of our commitment to Inverurie Golf Club
- Forsyth @ the Montgomerie recognises, and wishes to reward, the continued support of the patrons (particularly the members) of Inverurie Golf Club whilst trying to enhance the experience of those who do not, currently, regularly utilise the available facilities
- Members of Inverurie Golf Club are respectfully reminded, the Fat Monty Loyalty Reward Scheme can be halted, withheld or completely removed at any time without prior notification

“Fat Monty” Loyalty Scheme Description

Forsyth @ the Montgomerie - @ Monty – Loyalty Reward Scheme Overview

- **Spend £££’s to Earn Points**
 - Minimum Qualifying Spend - £5.00 per transaction
 - For EVERY £1.00 of qualifying spend, earn 5 loyalty points
 - Qualifying spend is calculated in whole £’s only
- **Collect Points to Earn Rewards**
 - Collect a minimum of 500 points to start claiming your rewards
 - No maximum number of collected points
 - All qualifying spends will collect points at the published rate of 5 points per £1.00 spend
- **Use Your Reward Points for Discounts or Charitable Donations**
 - Minimum redemption of 500 points, per transaction
 - Maximum points redemption of 50% of spend value, per transaction
 - Redeemed points will afford the cardholder a discount at a rate of £1.00 per 100 points redeemed
 - Charitable Donations – Redeem your points as a donation towards our chosen charity and we will add 10% to your donation

Minimum Qualifying Spend

- The minimum qualifying spend, per transaction, is **ONLY £5.00**
 - Generally, that's less than the price of a breakfast roll and a cup of coffee or a lunchtime soup & sandwich combo
 - The minimum qualifying spend is **ONLY** calculated on standard menu items or stock beverage items – i.e. not applicable in combination with other special offers or on purchase of gift vouchers etc.
- The Fat Monty Loyalty Reward Scheme is exactly that – a **LOYALTY REWARD**
 - It is a scheme to reward our loyal customers for their repeat business and continued support

Maximum Reward Limit

- The maximum reward limit, per transaction, is **Uncapped**.
 - Rewards are only available to individual cardholders making full payment (cash or card) of a single bill
 - “Split” bills will not qualify for reward points
 - Invoices will not qualify for reward points
 - Fixed price meal deals will not qualify for reward points
- The Fat Monty Loyalty Reward Scheme is exactly that – a **LOYALTY REWARD**
 - It is a scheme to reward our loyal customers for their repeat business and continued support
 - It is NOT a blanket discount scheme

Minimum Points Redemption

- The minimum points redemption, per transaction, is **500 points**
 - Rewards are **ONLY** available to individual cardholders making full payment (cash or card) of a single bill
 - “Split” bills will **NOT** qualify for reward points
 - Invoices will **NOT** qualify for reward points
 - Fixed price meal deals will **NOT** qualify for reward points
- The Fat Monty Loyalty Reward Scheme is exactly that – a **LOYALTY REWARD**
 - It is a scheme to reward our loyal customers for their repeat business and continued support
 - It is **NOT** a blanket discount scheme
 - It is **NOT** contractual or inherent in the subcontracted catering and bar operations

Minimum Points Redemption

- The minimum points redemption, per transaction, is **500 points**
 - Redemption of reward points for discount is restricted to a minimum of 500 points
 - Redeemed reward points used for discounts will be calculated at £1.00 discount per 100 points redeemed
 - Maximum discount available with reward points is 50% of any single bill
 - Minimum spend for redeeming reward points is £10.00
 - (50% = £5.00 = 500 reward points)
- The Fat Monty Loyalty Reward Scheme is exactly that – a **LOYALTY REWARD**
 - It is a scheme to reward our loyal customers for their repeat business and continued support
 - It is NOT a blanket discount scheme
 - It is NOT contractual or inherent in the subcontracted catering and bar operations
 - It is NOT intended as a sales gimmick or short lived promotion

Maximum Points Redemption

- The maximum points redemption, per transaction, is **5,000 points**
 - Redemption of reward points for discount is restricted to a maximum of 2,500 points
 - Redeemed reward points used for discounts will be calculated at £1.00 discount per 100 points redeemed
 - Maximum discount available with reward points is 50% of any single bill, or 5,000 reward points (whichever is the lower)
 - Maximum discount value for redeeming reward points is £50.00
 - (5,000 reward points = £50.00)
- The Fat Monty Loyalty Reward Scheme is exactly that – a **LOYALTY REWARD**
 - It is a scheme to reward our loyal customers for their repeat business and continued support
 - It is NOT a blanket discount scheme
 - It is NOT contractual or inherent in the subcontracted catering and bar operations
 - It is NOT intended as a sales gimmick or short lived promotion
 - It is NOT intended to promote irresponsible behaviour or encourage binge drinking practices

Loyalty Reward Scheme Rules

- Card holder MUST register to activate loyalty rewards
- Minimum qualifying spend £5, per transaction
- For every £1 spent on beverages or menu items, earn 5 points
- Non-Menu items do not qualify for loyalty rewards
- Not applicable on specials, promotions, function and events tickets, other special offers or fixed price deals
- Redeem your points at Forsyth @ the Montgomerie

Loyalty Reward Scheme Rules

- Minimum redemption amount 500 points, per transaction (£5.00)
- Maximum redemption amount 5,000 points, per transaction (£50.00)
- Reward points calculated AFTER deducting any redeemed rewards
- Reward points cannot be transferred, exchanged for cash or used, stand-alone as payment for food or beverages (maximum points usage 50% of payment amount, per transaction)
- Alternatively, help us make a difference
 - Donate your F@ points to our designated charity partner
 - For every 100 F@ points donated to our charity partner we will donate an extra 10 F@ points on your behalf - minimum charitable donation 100 points, no maximum donation

Loyalty Reward Scheme Rules

- Inverurie Golf Club Members will receive a complimentary loyalty card on joining / re-joining
- Cards will be valid during the period of membership but will require re-validation annually when membership fees are paid
- Inverurie Golf Club Members can purchase additional cards, for immediate family members, at a cost of £15.00 per card, family membership cards will remain valid during the period of membership of the golf club member but will also require re-validation annually when golf club members fees are renewed
- Non-members of Inverurie Golf Club can purchase a loyalty card for £25.00 per card
- Non-members cards will remain valid for the duration of the loyalty scheme but will require annual re-validation
- Any loyalty cards not used for a period of 6 consecutive months, or more, shall be deemed forfeit and will no longer be valid for use, unless agreed by senior management of Forsyth @ the Montgomerie

Loyalty Reward Scheme Rules

- Forsyth @ Limited reserves the right to halt, suspend or withdraw the loyalty scheme at any point, without prior notification, and to exclude loyalty scheme membership from any person for reasons such as:
 - abuse of loyalty program
 - abuse of staff
 - abuse of facilities
 - aggressive or offensive behaviour
 - breach of terms and conditions
 - collusion
 - provision of false information
 - attempting to defraud
 - or any other such reason deemed unacceptable, illegal or offensive

Loyalty Reward Scheme Terms & Conditions

Data Protection Statement

We would like to reassure you that your details are safe with us and will never be released to any other external companies or third party groups for their marketing purposes.

We will use your personal details to send you information about your Loyalty Card and details of any future or current promotions. If at any time you would like us to stop sending you e-mails, please let us know and we will do so immediately.

IMPORTANT - PLEASE READ:

The following Agreement describes the terms and conditions that apply to your Forsyth @ the Montgomerie Loyalty Card (These Terms and Conditions apply to the use of your Forsyth @ the Montgomerie Card and govern the relationship between Forsyth @ the Montgomerie ("Forsyth @ the Montgomerie", "we" or "us") and you. Use of your Forsyth @ the Montgomerie Card will constitute acceptance of these Terms and Conditions.

You must therefore read them carefully.

If there is anything you do not understand, please contact us on 01467 672861 or email montrestaurant@gmail.com

Loyalty Reward Scheme Terms & Conditions

Terms and Conditions

Our Forsyth @ the Montgomerie Loyalty Card is our way to show our appreciation for your loyalty by rewarding you every time you visit one of our participating venues.

It is not a credit card, charge card or debit card.

Each Card User must only use the Card in accordance with the Scheme rules.

Each Card is personal to the Cardholder or relevant Card User to whom it is issued and neither the Card nor the reward points can be used by or transferred to any other person.

If you need to change any of the details you have registered with your Forsyth @ the Montgomerie Card, please contact Forsyth @ the Montgomerie by telephone on 01467 672861 between the hours of 09:00 and 17:00 during Monday to Friday, or by e-mail at montrestaurant@gmail.com

Points are earned on the purchase of standard menu food, alcoholic and non-alcoholic beverages only

Loyalty points are not awarded on the purchase of Forsyth @ the Montgomerie Gift Vouchers, discounted products or purchases paid for with vouchers issued under this Scheme.

Certain other products may also be excluded from the Scheme or the reward points awarded reduced from time to time at our discretion.

Any reward points earned on purchases which are subsequently cancelled or refunded will be deducted from the Card.

For current reward points earning levels please check with staff at Forsyth @ the Montgomerie.

In order to earn reward points on purchases, the Card must be presented with the bill prior to finalising your purchase.

Reward points cannot be added after the transaction is completed.

If you forget your loyalty card please note that it is not possible to get points added retrospectively at a later date.

To protect the balance of your card, in the event of loss or theft, check your account balance or view your transaction history please fully register your loyalty card with Forsyth @ the Montgomerie.

Loyalty Reward Scheme Terms & Conditions

If you wish to dispute the balance on your loyalty card you must be able to provide your till receipts.

This receipt is issued after the addition of reward points to your account.

It confirms the amount of points that have been added to your account and confirms that your loyalty card was present.

You can check your account with Forsyth @ the Montgomerie in venue to ensure your account balance is correct. Queries on accounts can only be checked within a three-month period.

Please allow up to 24 hours for your points to appear on your online account.

Your Loyalty Card does not have an expiry date. However, if you do not use your Forsyth @ the Montgomerie Card for a period of 6 months or more, your Forsyth @ the Montgomerie Card will cease to be valid and any stored value will be forfeited and any accrued points cancelled.

Checking the balance on your Forsyth @ the Montgomerie Card will not constitute use of the Forsyth @ the Montgomerie Card for these purposes.

Expired value cannot be transferred to a new card, redeemed or reinstated.

You will not be able to use your Forsyth @ the Montgomerie Card once it has ceased to be valid.

Loyalty Reward Scheme Terms & Conditions

Cancellation and redemption:

You have the right to cancel your Forsyth @ the Montgomerie Card at any time by returning it to Forsyth @ the Montgomerie at one of the following addresses;

Forsyth @ the Montgomerie

Care Of:

Forsyth @ Limited

Creag Mhor

Clovenstone

Kintore

Aberdeenshire

AB51 0YS

Forsyth @ the Montgomerie

Inverurie Golf Club

Davah Wood

Blackhall Road

Inverurie

AB51 5JB

On receipt of the card any monetary value will be forfeited and any points value cancelled.

Your card will no longer be able to be used

Loyalty Reward Scheme Terms & Conditions

You are responsible for any unauthorised payments using your Loyalty Card.

Therefore please keep your card safe and do not allow others to use it.

If you have registered your Forsyth @ the Montgomerie Card through the Forsyth @ the Montgomerie, you should immediately report any loss, theft, fraudulent or unauthorised use of your Forsyth @ the Montgomerie Card to Forsyth @ the Montgomerie on 01467 672861.

Forsyth @ the Montgomerie reserves the right to terminate any guests membership of the Loyalty Card Scheme.

In certain instances where the member is suspected of abusing the Loyalty Scheme that member's balance will be forfeited and unused points will be cancelled.

Forsyth @ the Montgomerie reserve the right to correct or amend the remaining balance on your account if we believe that an invoicing or accounting error has occurred. If you wish to contest such a correction or amendment to your account balance, please contact our Team on 01467 672861.

Forsyth @ the Montgomerie does not warrant or represent that your Loyalty card will always be accepted at Forsyth @ the Montgomerie venues.

For example, in the unlikely event of a failure of Forsyth @ the Montgomerie IT and communications systems, Forsyth @ the Montgomerie may not be able to add points or redeem any stored monetary value as payment during such a system failure

Forsyth @ the Montgomerie are not liable for lost, stolen loyalty cards.

However if you register your loyalty card with us, we will replace any lost, stolen or damaged cards with a new card.

Your replacement card will be posted to your registered home address only and be sent out to you with the balance remaining on it at the time you notified us of your lost/stolen or damaged card.

If you subsequently find or retrieve a Forsyth @ the Montgomerie Card which you have reported lost or stolen, you must notify Forsyth @ the Montgomerie immediately.

Loyalty Reward Scheme Terms & Conditions

Neither Forsyth @ the Montgomerie, nor any member of its corporate group shall be held liable for any default resulting directly or indirectly from any cause beyond our control, including but not limited to, failure of network services and failure of data processing systems.

To the extent permitted by law, all conditions or warranties implied by law, statute or otherwise are expressly excluded.

Your consumer rights are not affected or contravened by anything contained in these terms and conditions.

All relevant legalities, aspects and legislation are governed by the Laws of Scotland